

2019 VITA Program Year 3 Summary Report

	2017	2018	2019
<i>Report date</i>	<i>4/24/2017</i>	<i>4/20/2018</i>	<i>4/23/2019 Preliminary</i>
VITA site open/close dates	January 23- April 18, 2017	January 23- April 18, 2018	January 28- April 12, 2019
Volunteers			
Estimated volunteer hours	300+	370+	570+
Total Certified Volunteers	7	6	7
Certified Preparers	6	5	6
Certified Greeter	1	1	1
People Served			
Average AGI (Adjusted Gross Income)	\$17,000	\$15,363.66	\$20,338
Returns with Taxpayers 60+	50	70 (88 people)	98
Total Returns completed	119	166	200+
Accepted Returns	102	162	189
Paper Returns	2	3	
State only Returns	10		11
Percent of Returns e-filed	98%	98%	99%
Prior Year returns (2015-2013)	5	2	
Incomplete or deleted (not filed)	14 (not included in totals)	12 (not included in totals)	
Health Insurance – w/o full year coverage		20%	
Married		35%	26%
Return on Investment			
Total refund amount claimed	\$142,000	\$195,919	
Federal Refunds		\$172,399	\$168,460
State Refunds		\$23,520	
Average refund amount	\$1,434	\$965	\$974
EITC Claimed	43 totaling – \$56,483	43 totaling – \$50,472.00	46 totaling – \$39,356