

2025 - 9 YEAR REPORT

2017-2025 Total Estimated ROI- \$1,706,915 [1,878,726 with Jefferson Site in 2025]

2025 ROI- \$304,621 [\$476,432 with Jefferson County Site]

In 2025, the average household income is \$20,213 on 2024 returns.

The 2025 Jennings County ALICE Report's household "survival budget" is \$27,036 for a single person and \$73,008 for a family of four.

60% of our clients receive social security.

Summary Report

VITA program year	2017	2018	2019	2020	2021	2022	2023	2024	2025
<i>Report date</i>	4/24/2017	4/20/2018	4/23/2019	8/27/2020	5/27/2021	5/19/2022	4/25/2023	4/18/2024	5/22/2025
Volunteers									Jennings (Total)
Estimated volunteer hours	300+	370+	570+	300+	200+	200+	300+	735	800+ [910]
Total Certified Volunteers	7	6	7	4	3	3	5	8	8 [19]
People Served									
People (# of exemptions)				151	128	111	162	185	[422]
Average AGI (Adjusted Gross Income)	\$17,000	\$15,363.66	\$20,338	20753	19,974	21,913	\$18,260	\$17,403	\$20,213
Total Returns	119	166	200+	120	88	82	122	148	239 (351)
Return on Investment									
Total Estimated ROI	173207	238528	223964	154722	139990	111860	145005	\$215,018	\$304,621 [\$476,432]

(2025 numbers in [#] include the Jefferson County site.)

Detail Report

VITA program year	2017	2018	2019	2020	2021	2022	2023	2024	2025
<i>Report date</i>	4/24/2017	4/20/2018	4/23/2019	8/27/2020	5/27/2021	5/19/2022	4/25/2023	4/18/2024	5/28/2025
VITA site open/close dates	January 23- April 18, 2017	January 23- April 18, 2018	January 28- April 12, 2019	1/27/2020- 7/2/2020 (July)	2/3/2021 - 4/28/2021	1/19/2022- 4/11/2022	1/24/2023- 4/12/2023	1/23/2024- 4/10/2024	1/20/2025-4/15/2025
Volunteers									
Estimated volunteer hours	300+	370+	570+	300+	200+	200+	300+	735	800+ [910]
Total Certified Volunteers	7	6	7	4	3	3	5	8	8 [19]
Certified Preparers- Advanced Level	6	5	6	4	3	3	4	7	7 [10]
Certified Greeter	1	1	1	0	0	0	1	1	
People Served									
People (# of exemptions)				151	128	111	162	185	422
Appointments in the building									450+
Average AGI (Adjusted Gross Income)	\$17,000	\$15,363.66	\$20,338	20753	19,974	21,913	\$18,260	\$17,403	\$20,213
Returns with Taxpayers 60+	50	70	98	62	63	55		109	
Total Returns	119	166	200+	120	88	82	122	148	239 (351)
Percent of Returns e-filed	98%	98%	99%	100%	100%	100%	97%	95%	
Married		35%	26%	23%	27%	24%	22%	21%	21%
Additional Assists/advice							30	52	100

(2025 numbers in [#] include the Jefferson County site.)



Jennings County
UNITED WAY

VITA PROGRAM

Volunteer Income Tax Assistance Program

jcunitedway.org

Return on Investment

	2017	2018	2019	2020	2021	2022	2023	2024	2025
Total refund amount claimed	\$142,000	\$195,919					101,915	\$147,245	\$206,121 [\$340,562]
Federal Refunds		\$172,399	\$168,460	122160	114000	85000	81,630	\$123,711	\$293,264
State Refunds		\$23,520					16,877	\$22,082	\$47,298
Average refund amount	\$1,434	\$965	\$974	\$1,018	\$1,334	\$1,126	\$835	\$985	\$1,078
EITC Claimed (Earned Income Tax Credit)	43 totaling \$56,483	43 totaling \$50,472	46 totaling \$39,356	31 totaling \$18,970	18 totaling \$17,782	25 totaling \$24,255	26 totaling \$20,570	33 totaling \$40,364	[65 totaling \$103,951]
Value of Return Preparation	23,800	33,200	40,000	24,000	22,000	20,500	33,550	\$44,400	\$71,700 [105300]
Value of Volunteer Time	7,407	9,409	15,504	8,562	3,990	6,360	9,540	\$23,373	\$26,800 [30,480]
Total Estimated ROI	173207	238528	223964	154722	139990	111860	145005	\$215,018	\$304,621 [\$476,432]
Mobile VITA									

(2025 numbers in [#] include the Jefferson County site.)

Available report fields change from year to year so some of the data items tracked change from year to year.

**N/A- As of 2023 (Tax year 2022) we began adding \$1 of other income to force e-file for all returns with zero AGI to help prevent identity theft.*